

This guide will help you set up an online IRS account utilizing ID.me. This process is best done using a smart phone.

To begin the process you can navigate to the IRS website using this link:

<https://sa.irs.gov/ola>

The rest of this guide will be a visual guide of what to expect while signing up.

To complete the sign up process you will need the following:

- 1) A valid ID (this includes a state driver's license, a passport or passport card)
- 2) A phone with an operational camera
- 3) Your Social Security #

We recommend setting aside 10-15 minutes to complete this process

use the same ID.me account to

sign in to different IRS online services.

IRS now offers a sign-in option with ID.me, which offers access to IRS online services with a secure account that protects your privacy.

ID.me is an account created, maintained, and secured by a technology provider.

If you don't have an ID.me account, you must create a new account.

## Sign in with an existing account

[Sign in with ID.me](#)

OR

[Create a new account](#)

[ID.me Create an account](#)

## Frequently Asked Questions



[How do I verify my identity?](#)





# Create an ID.me account

**Multiple ID.me accounts are not allowed.**

[If you have an ID.me account, use it to sign in.](#)

**Need to use ID.me for work?**

[Follow these steps.](#)

\* Indicates a required field

**Email \***

Enter your personal email address

**Password \***

Enter password



**Confirm Password \***



You will receive an email from ID.me to confirm your email with the service.

The link will expire after 15 minutes so be sure that you have access to your email inbox to continue the process.

## REVENUE SERVICE

related data like the following:

- Prior sign-ins using your ID.me account (but the names of the websites you access would not be disclosed)
- Multi-factor authentication methods (e.g., text message or push notification)
- The status of your verification (e.g., what steps you have or have not completed; partially entered information)

If you choose not to continue, you will not be able to use your ID.me account to access IRS.

ID.me does not sell, lease, or trade data to any third parties or derive any profit from the sale, lease, or trade of data.

**Continue**





You can choose any of the following Multi-Factor-Authentication (MFA) options; We recommend using text message.

## SECURE YOUR ACCOUNT

1

2

3

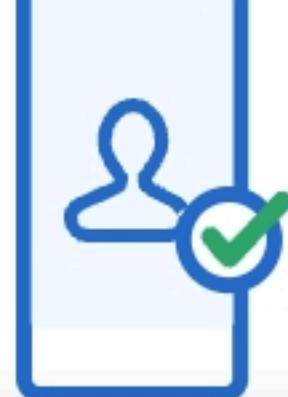
### Choose a multi-factor authentication (MFA) option

With MFA, even if someone guesses your password, they won't be able to sign in as you.



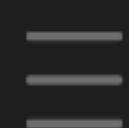
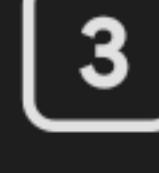
#### [Text Message or Phone Call](#)

Get a 6-digit code by text message or phone call.



#### [Push Notification](#)

Approve sign-ins via push notifications sent to the ID.me





## SECURE YOUR ACCOUNT

1

2

3

### Receive a code by phone

Please use a phone number you can access whenever you plan to sign in.



Text me



Call me

### Phone Number



(\_\_\_\_) \_\_\_\_-\_\_\_\_\_

**THE NUMBER PROVIDED WILL ONLY BE USED FOR  
ACCOUNT SECURITY. MESSAGE AND DATA RATES  
MAY APPLY.**

Continue



## VERIFYING IS FAST AND EASY

Choose how to verify your identity from the options below



### Self-Service

Takes 5-10 minutes

Upload a driver's license or state ID, passport or passport card, and capture a selfie.



### Video Call

Takes 10 - 15 minutes

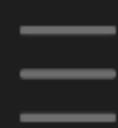
Upload a driver's license, state ID, passport, or passport card and join a quick video call.

Continue

I don't have a driver's license, state ID, passport, or passport card.

We recommend the video call option.

▼ English



In this step you will be uploading pictures of your driver license or other identifying document.

## VERIFY YOUR IDENTITY



Take photos of your identity document

### Identity Document

Driver's license or state ID

[Change document](#)

[Upload Passport instead](#)

[Upload Passport card instead](#)

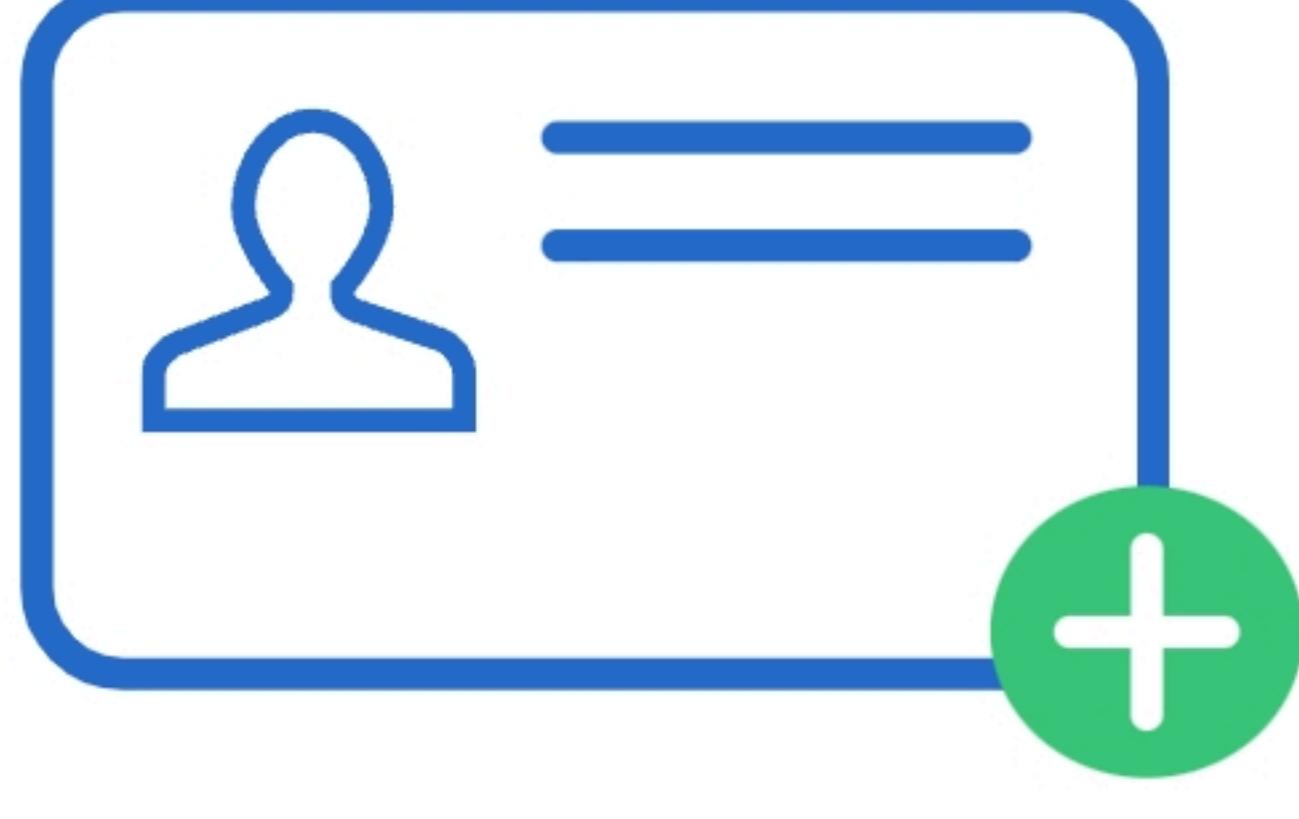
**Submitting a high-quality image of your document increases your likelihood of being verified the first time.**

[Take a photo](#)





**Upload photo of your driver's  
license or state ID**



**Upload photo of driver's license or  
state ID  
(FRONT)**





[Upload photo of driver's license or state ID](#)  
[\(BACK\)](#)

**Please check the following to make sure your document can be processed:**

- The image is clear and not blurry (including your photo and/or barcode)
- All information is visible (e.g., expiration date)
- The document is not captured at an angle

**Continue**

**Back**

## VERIFY YOUR IDENTITY



### Upload photo of your driver's license or state ID

Take a photo of the back side of your document. Then click "Continue" to proceed.

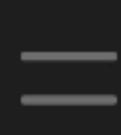
#### Select a file to upload\*

JPG (16 MB)

Choose photo

**Please check the following to make sure your document can be processed:**

- The image is clear and not blurry (including your photo and/or barcode)
- All information is visible (e.g., expiration date)
- The document is not captured at



## VERIFY YOUR IDENTITY



**Upload photo of your driver's license or state ID**

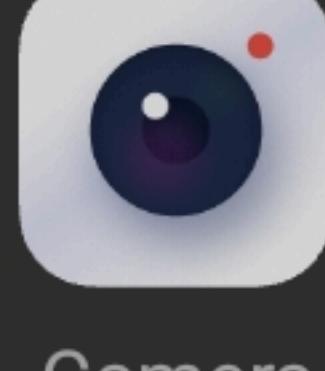
Take a photo of the back side of your document. Then click "Continue" to proceed.

**Select a file to upload\***

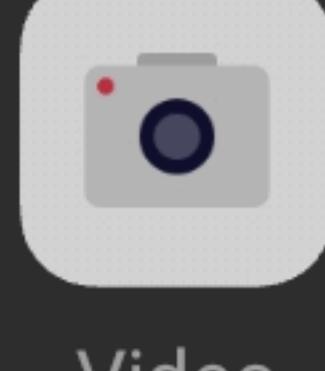
JPG (16 MB)

Choose photo

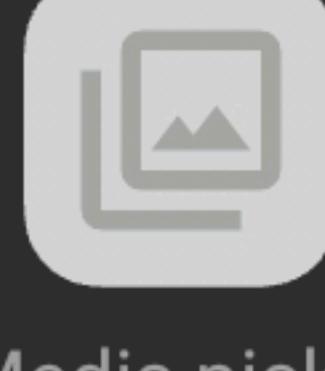
**Cancel**



Camera



Video



Media picker



verify.id.me/en/e67c31b19b9a4



**ID.me** + **IRS**

## VERIFY YOUR IDENTITY

Your ID is being checked for authenticity.

This can take up to 15 seconds.

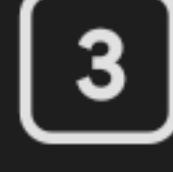


[Hide animation](#)

Waiting for processing to complete...

▼ [English](#)

[What is ID.me?](#) | [Terms of Service](#) | [Privacy Policy](#)





## VERIFY YOUR IDENTITY



### Enter your phone number

Enter your personal phone number. Then, we'll confirm your identity.

#### Personal Phone Number \*

A large, rectangular input field with a dark gray placeholder area. The placeholder text is not visible.

Please note we don't support VOIP lines for ID verification due to security risks

By entering your phone number, you agree to receive notifications through text message or voice calls during sign-in attempts in order to protect your account.

**Continue**





## VERIFY YOUR IDENTITY



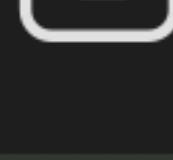
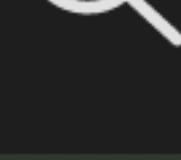
Enter your Social Security number

Social Security Number (# #####) \*

#####

The Social Security number is used as a unique identifier to confirm identity. This will not affect your credit score.

[Back](#)



verify.id.me/en/de0846ef6b854



## CONFIRMING YOUR PHONE

Please click the link sent to +1██████████ to confirm your mobile phone number.

This screen will automatically refresh once your phone number has been confirmed.

Didn't receive the text message? [Send link again](#)

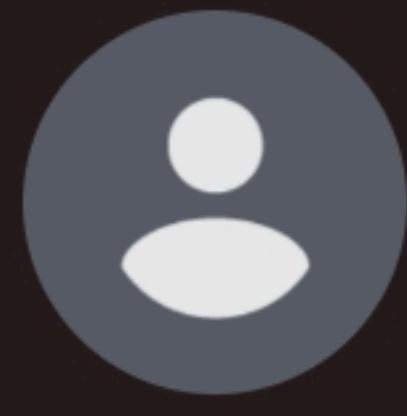
▼ [English](#)

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6:34

69%



95246



Tap to load preview

ID.me: If someone asks for your code, STOP; it's a SCAM. We will never contact you for this code. Only enter it online at login. Your code is: 780789.



Tap to load preview

This is ID.me. Please follow this link: <https://verify.id.me/en/phones/be542549f6054e8f8f32860b4bee465c/authorize?vfp=IhCZU2AW> Your identity is being used to log in to The Internal Revenue Service. Follow this link to confirm the email address used or to report unauthorized use.

6:34 PM



Text message





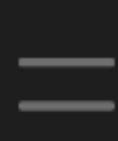
## YOU ARE VERIFYING FOR THE INTERNAL REVENUE SERVICE



**Be aware that fraudsters  
may:**

- **Create** fake postings including offers that seem too good to be true, such as fake jobs or apartments
- **Message** you on social media directing you to send personal information to them
- **Provide** instructions to complete actions for them

If you believe this is happening to you. STOP NOW



true, such as take jobs or apartments

- **Message** you on social media directing you to send personal information to them
- **Provide** instructions to complete actions for them

If you believe this is happening to you, STOP NOW and report fraud.

Is this your email address?

Yes

No

▼ English

referee.id.me/supervised/attempt



**ID.me** +  IRS

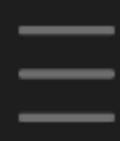
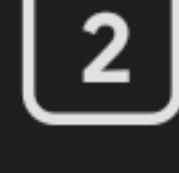


**Get ready to join a video call**

One more step! Join a quick recorded video call with our Video chat agent, they need to compare you to the image on your document.

**Join video call**

Closed Return to the other open browser... **Undo**





[Hide animation](#)

(Updates every 120 seconds)



Your documents have been reviewed

2

**Waiting for next available video call**

**Don't have time to wait?**

Save your application and leave the waiting room.

You will lose your place in line, but we'll email instructions about how to rejoin to

**[youremail@someservice.com](mailto:youremail@someservice.com)**

**[Save & Exit](#)**

▼ [English](#)

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**IT'S TIME TO JOIN THE VIDEO CALL.**

**Please remain on the video call until an ID.me Trusted Referee joins.**

**Join video call**

By continuing, you agree to your video session being recorded.

**The verification process will likely last less than a minute as they confirm your identity.**



meet.id.me/webapp/home

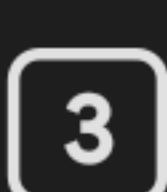
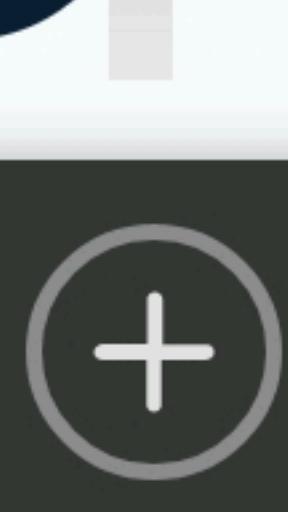


Enter your name to conti

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By entering your name above and pressing OK you confirm that you have read and agree to be bound by the Website Terms of Use and Privacy Policy

OK





## AUTHORIZE THE INTERNAL REVENUE SERVICE

Before we send you back to **The Internal Revenue Service**, we need your permission to share your verified identity information.

Please note that only information obtained from the verification process will be shared.

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The Internal Revenue Service will receive:

✓ First Name	✓ Middle Name
✓ Last Name	✓ Email
✓ SSN	✓ Birth Date
✓ Phone	✓ Street
✓ City	✓ State
✓ Postal Code	

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You can remove this access at any time by changing your ID.me account settings.

Please note that only information obtained from the verification process will be shared.

The Internal Revenue Service will receive:

First Name

Middle Name

Last Name

Email

SSN

Birth Date

Phone

Street

City

State

Postal Code

You can remove this access at any time by changing your account settings.

Allow

**Congratulations! This is the end of the account creation process. You will now be able to obtain your Identity Protection (IP) PINs, confirm payments made, and view tax related documents.**

